

# Looking for a doctor?

## Finding one online is fast and easy

Use our online Find a Doctor tool to look for doctors, hospitals, pharmacies, labs and other health care providers in your Anthem network. Check if your favorite doctor is in the network, or look for one near you. Avoid getting out-of-network care if you can — it will cost you more or your plan may not cover it all.



## Here's all you need to do:

### If you're a member

Go to [anthem.com](http://anthem.com) and log in.

Or use your ID number or the first three letters to search without logging in.

Under *Useful Tools* on the right, select **Find a Doctor**.

### If you're not a member yet

Go to [anthem.com](http://anthem.com).

Under *Useful Tools* on the right, select **Find a Doctor**.

Next, select a type of provider, place or name. Select **Search**.

First answer a few questions, so we can help find you the right plan and in-network doctor. Then enter or select the plan/network\*.

Next, select a type of provider, place or name. Select **Search**.

### Select a provider to see more information, such as:

- Training
- Specialties
- Languages spoken
- Address (including a map)
- Phone number

### Going mobile

Use your mobile device to search for doctors, hospitals and more with our free app from the App Store<sup>SM</sup> or Google Play<sup>TM</sup>. Just search for Anthem Blue Cross and Blue Shield and download the app. You can even get turn-by-turn directions to find a doctor's office.

\*If you don't know the name of the plan or network, check with your human resources department or benefits administrator.

To find a doctor or other healthcare provider go to

[www.anthem.com](http://www.anthem.com)

The screenshot shows the Anthem website's 'Find a Doctor' search interface. At the top left is the Anthem logo with 'BlueCross BlueShield' text. A navigation bar contains 'Shop For Insurance', 'Health & Wellness', 'Resources', and 'Customer Support'. A 'Español' link is visible. The main heading is 'Find a Doctor' with a Spanish translation link. Below is a note: 'All fields are required unless labeled optional'. The form includes four dropdown menus: 'How do you get insurance?' (set to 'Through my employer'), 'What state do you want to search in?' (set to 'Ohio'), 'What type of care are you searching for?' (set to 'Medical'), and 'Select a plan/network' (set to 'Blue Access (PPO)'). At the bottom are 'Cancel' and 'Continue' buttons. On the right side, there is a 'MEMBER LOG IN' section with fields for 'Username' and 'Password', a 'LOG IN' button, and links for 'Register Now', 'Learn more about Secure Log in', and 'Forgot username or password?'. Below that is a 'USEFUL TOOLS' section with buttons for 'FIND A DOCTOR (Dentist, Pharmacy, or Hospital)', 'FIND URGENT CARE', 'PRESCRIPTION BENEFITS', and 'CHECK CLAIM STATUS'. A text box at the bottom right of the sidebar describes 'See a doctor online 24/7, 365 LiveHealth Online' and provides a link to 'LiveHealth Online'.

-Select State



-Select Blue Access (PPO) for primary network for all plans

-When traveling, select National PPO (Blue Card PPO)

Still need assistance, call 1-855-825-1125.